

MCCCR&RC Customer Satisfaction and Complaint Resolution

- [HHS Mission and Vision](#)
- [HHS Customer Service Pledge](#)
- [Maryland Child Care Resource Network Complaint Policy](#)

Our Commitment

- Demonstrate friendly and welcoming attitude in all encounters.
- Offer Prompt, fully accessible and high quality services.
- Provide appropriate and complete professional communication response.
- Provide culturally appropriate service.

Customer Satisfaction and Complaint resolution process

Let us know

To have any concerns about how you were served or how you were treated addressed.
Please contact Barbara Warman, Executive Director at 240-777-3055.